

Last Update: 07 February 2022

Pillar	Sub-category	HMICFRS inspection report finding	Finding type	Accepted Y/N	Overall RAG Status	Rationale, if not accepted	PMO Project link	Delivery Lead	SMT Sponsor	Delivery Date	Latest PMO update	Project Status	Evidence to support completion
Effectiveness	Understanding the risk of fire and other emergencies	The service, through regular engagement with its local community, needs to build a more comprehensive profile of risk in its service area.	Area for improvement	Yes	Not started		Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	Corporate Plan objective for 2023-2025	Not started	
Effectiveness	Understanding the risk of fire and other emergencies	The service should make sure its integrated risk management plan is informed by a comprehensive understanding of current and future risk. It should use a wide range of data to build the risk profile and use operational data to test that the risk profile is up-to-date.	Area for improvement	Yes	Not started		Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	Corporate Plan objective for 2023-2025	Not started	
Effectiveness	Understanding the risk of fire and other emergencies	The service should make sure that the aims and objectives of prevention, protection and response activity are clearly outlined in its integrated risk management plan.	Area for improvement	Yes	Not started		Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	Corporate Plan objective for 2023-2025	Not started	
Effectiveness	Preventing fires and other risks	The service should have plans in place for an effective system to define the levels of risk in the community.	Recommendation	Yes	On-Track		Prevention Improvement Plan	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	In addition to this HMICFRS recommendation and the recently published national Prevention Standards, the Prevention evaluation conducted in 2020-21 highlighted a number of opportunities to improve our systems to help define risk in the community. The action plan to accompany the evaluation contains 15 actions to improve the way we gather, use and share intelligence, and is now progressing through our internal governance processes to ensure those actions with the most benefit are prioritised and implemented.	On-Track	
							Corporate plan SO1.3 - Develop partner agencies understanding of the risks from fire and other emergencies. Implement a collaborative community risk methodology and targeting approach, to achieve a reduction on risk and impact of fire.	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/04/2023	Links being reinvigorated with MK partners to increase strategic engagement. Fire Sense package developed and 6 year review of performance pending completion for noting at BTB. Work on targeting commenced with DIT.	On-Track	
							Safety Centre evaluation	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/08/2022	Paper prepared for Feb BTB on noting a deferred decision on future funding. Deferring until Aug 22 allows the Centre & new CEO to have 1 full year's operating/trading out of lockdown, providing evidence against final item on Schedule 1 of the Funding Agreement.	On-Track	
Effectiveness	Preventing fires and other risks	A revision of its prevention strategy that clearly prioritises the people most at risk of fire and other emergencies, giving focus and direction to specialist teams.	Recommendation	Yes	On-Track		Prevention Improvement Plan	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	The Prevention strategy refresh is prioritised as critical within the Prevention action plan. The strategy will utilise much of the learning from our recent internal review, as well as the Prevention Standards, national operational guidance, and other strategic drivers from our partnerships to introduce a revised strategy which clearly defines our direction, aligned to the current public safety plan. Revised prevention strategy is being drafted drawing upon the three year commitment of the NFCC Prevention Workstream and aligned to the current public safety plan. Liaison in drafting this has occurred with exemplar services and the CPO.	On-Track	
Effectiveness	Preventing fires and other risks	The review of systems and processes for dealing with referrals from individuals and partner agencies. This is to make sure they are managed effectively and those referrals with highest identified risk are prioritised.	Recommendation	Yes	On-Track		Prevention Improvement Plan	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	The Prevention improvement plan contains 14 actions, including this HMICFRS recommendation, which relate to the management of processes and systems. The evaluation has revealed a need to review the current screening process and introduce a way of prioritising delivery through a risk scoring mechanism which prioritises referrals more effectively. This is likely to involve a further review of the premises risk management system architecture to ensure those referrals which are categorised as the highest risk are prioritised by an automated process.	On-Track	
Effectiveness	Preventing fires and other risks	The service should understand the reasons for its decreasing number of prevention visits and consider how it can better target those who are most at risk of fire.	Area for improvement	Yes	On-Track		Prevention Improvement Plan	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	Funding agreed by the Authority to establish a number of new Prevention posts focused on increasing the delivery of Fire & Wellness visits in specific buildings, addressing the volume of Prevention visits in identified areas of increased risk, including the delivery of a program of high-rise interventions and engagement with the occupants of specialised housing. These new posts have been filled with a CS Team Leader and two CS Technician roles with an onboarding program of relevant training completed. Due to sickness and a vacancy arising in the CS Coordinator cadre which took five months to recruit into, the two CS Technicians had to be reassigned to cover the three CS Coordinator roles, with proactive high-rise intervention being placed on hold. Although one CS Technician will be moving to a wholetime firefighter role in March, plans are in place to complete proactive engagement at the highest priority domestic high-rise buildings in Q4.	On-Track	

Effectiveness	Preventing fires and other risks	The service should evaluate its prevention work, so it understands the benefits better.	Area for improvement	Yes	Complete		Prevention Improvement Plan	GC Territorial North and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	Action completed - Phase 1 evaluation report presented to Overview and Audit Committee 10/11/21	Complete	10 November 2021 - Prevention Evaluation - Phase one report 2021
Effectiveness	Protecting the public through fire regulation	The service should make sure it aligns its increased resources to a prioritised and risk-based inspection programme.	Area for improvement	Yes	On-Track		Protection Uplift Programme	Head of Protection	Protection, Assurance and Development	01/03/2022	The pilot of the RBIP programme had to be delayed further due to the continuing restrictions in place due to Covid but is now underway. Following a procurement process, a training delivery provider has been procured to deliver fire safety training to operational staff. Business engagement continues to grow, through social media and website activities. A care home seminar has been delivered over MS Teams and Eventbrite. Work is progressing with the communication team to develop the Protection area of the website and a fire safety self-assessment form is close to being launched, to support engagement with targeted premises.	On-Track	
Effectiveness	Protecting the public through fire regulation	The service should make sure it has an effective quality assurance process, so staff carry out audits to an appropriate standard.	Area for improvement	Yes	Not started		BAU	Head of Protection	Protection, Assurance and Development		The Protection Dept is working through the Fire standards for Protection Officers to identify the existing gaps and identify and develop a suitable audit process in line with the risk based inspection process. Where we can identify and use relevant guidance and legislation this will also be incorporated into the audit process.	Not started	
Effectiveness	Protecting the public through fire regulation	The service should review its response to false alarms (called 'unwanted fire signals') to ensure operational resources are used effectively.	Area for improvement	Yes	Delayed		UwFS Review/AFA review	Head of Protection	Protection, Assurance and Development		Rescoping the project with regard to AFAs and UwFS and planning to reinvigorate this workstream in 2022/23	Delayed	
Effectiveness	Protecting the public through fire regulation	The service should make sure it plans its work with local businesses and large organisations to share information and expectations on how they can comply with fire safety regulations.	Area for improvement	yes	On-Track		Protection Uplift Programme	Head of Protection	Protection, Assurance and Development	01/03/2022	Work has been undertaken using the Protection Uplift money to set up a self-assessment process for those businesses the Protection team will be unable to visit (based upon a risk basis) with a landing page for advice on our website. Two additional posts have also been identified as Business engagement officers to further improve our engagement with relevant businesses. This will also be enhanced through the improve kn0owledge and engagement of operational crews once they have been given the relevant training.	On-Track	
Effectiveness	Responding to fires and other emergencies	The service should assure itself that it understands what resources it reasonably requires to meet its foreseeable risk; it should make sure that all of its fire engines can be sufficiently resourced, if required.	Area for improvement	Yes	Not started		Not a current project	TBC	TBC			Not started	
Effectiveness	Responding to fires and other emergencies	The service should make sure it consistently gives relevant information to the public to help keep them safe during and after all incidents.	Area for improvement	Yes	Not started		Not a current project	Communication, Marketing and Engagement Manager	Technology, transformation and PMO			Not started	